Answer listing enquiries, book viewings, and keep owners, buyers and agents in step.

A virtual worker for property sales and coordination.

It looks after your contacts and accounts beside your agents, and treats each one as a relationship, not a transaction. It answers, qualifies and books, and asks your people for the decisions that are theirs.

WHO IT KEEPS IN STEP

Buyers and tenants
Answers their enquiries, qualifies them and books viewings.

Owners
Coordinated through requests with a due time and a named backup.

Your agents
Viewings and consultations booked on their calendars.

Named specialists
Valuation, legal and finance questions, with the facts attached.

The worker keeps one memory per contact and account, across conversations, channels and people.

WHAT IT DOES

Answers listing enquiries
From your listing data and the documents in your library, citing the document it used.

Qualifies buyers and tenants
What they are looking for, their timing and who else decides, kept in the memory for that contact and account.

Books viewings and consultations
On your team's calendars, in the contact's time zone. It handles changes and creates the preparation and follow-up items.

Keeps its promises true
Before it promises an agent's time, it checks their calendar and the rota. If the time is not free, it offers one that is.

Requests that cannot stall
Each request has the facts attached, a due time and a named backup, who gets it at once if the agent is away. Sage reminds the agent, then the backup. Silence is never a yes.

Specialists decide
Valuation, legal and finance questions go to the named specialist. The worker never offers a commitment that a rule did not return.

Your agents work from a live desk
Each agent has a live desk for the work happening now, with a phone in the browser, and a site with everything else as pages. The worker's requests also reach your people by email, in Slack or Teams, or through their AI assistant, and each answer is recorded against the request. A decision past an agent's own limit is escalated to their manager. A person who takes a case can hand it back to the worker with an instruction.

Inside your rules, after hours too

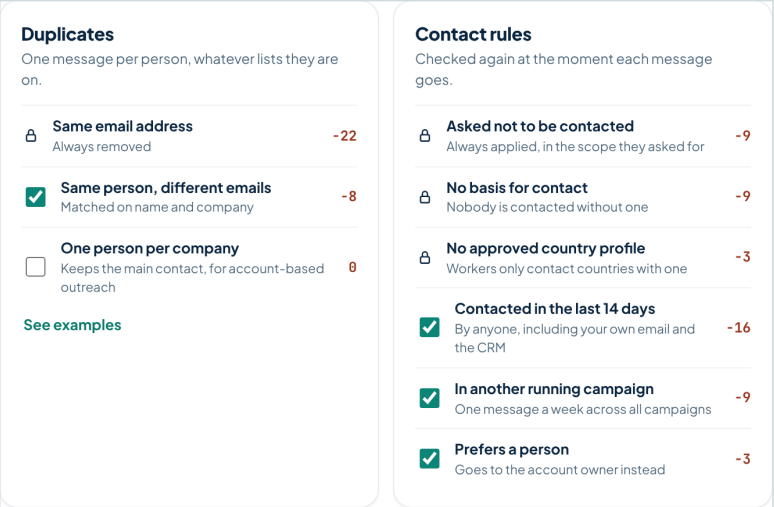
Your agents keep the decisions that are theirs. The worker checks the rules before every outbound message, answers after hours under tighter limits, and Sage keeps the work moving.

INSIDE YOUR RULES

Contact rules. Before any outbound message, a check runs: do-not-contact, a recorded basis for contact, local hours, frequency limits and recent contact by your own agents. A check that cannot run counts as no. A stop covers the context it was given in, and a country's profile can require a wider scope. Every chat, call and text opens with the AI disclosure the contact's country requires, in the contact's language.

Automated after hours. Assisted in business hours, with your agents first. After hours and at weekends the calendar switches the worker to automated mode, under tighter limits. Urgent matters go to the person on call.

Sage, the coordinator. Part of every deployment, and always on. Sage balances work, coaches a worker privately and chases requests before they are late, and never talks to customers.



Duplicates and the contact rules, each with the number of people it removes before a campaign starts, shown with the made-up Northcott example. Product design with made-up data.

ONE CONVERSATION ACROSS CHANNELS

Web chat · Email · Voice · SMS · WhatsApp

Each worker has its own number for calls and texts and its own email address. A STOP texted to a worker's number stops texts from that number. Each contact's chats, emails, calls and messages share one timeline, so a buyer never repeats themselves. The worker follows each buyer's language, and your agents see the translation directly below the original.

Stop switch and your data

A stop switch at four levels, for a worker, a deployment, a company group or the whole platform, pauses work and hands live conversations to a person; it never trips by itself. Export your data whenever you like; a forget request removes a person from everywhere. Corvair logs every look at your data, and your conversations never train AI models.

Every guide, from the product overview to the topic guides, is at **corvair.ai/cvw**.

Scope a pilot

Start very small: one process, such as listing enquiries and viewings, and one named worker. We scope the pilot with you and agree in advance the results that count.

corvair.ai/cvw